

Peak Portal terms

Version 2.0, dated 7 October 2026.

These terms govern your personal access to Peak Portal on behalf of the business you have been invited to. Opening an account does not order a website, hosting or paid additional work.

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1. Who provides the portal

Peak Promotion, the sole proprietorship of Joppe Alting Siberg, provides the portal. Contact: info@peakpromotion.nl or <https://wa.me/message/VK5M47MVFIPOI1>. Business details are listed at <https://peakpromotion.nl/contact>. You can send questions or complaints there. I respond within 2 working days; within 14 days you receive my position or the next step.

2. Access and acceptance

Access is provided through a personal invitation. Use the account only for the business you were invited to and within your authority. After secure sign-in, accept these terms before first using customer features. The checkbox is not preselected. You can read and download the text beforehand and find it again later. I record the version and language you accepted, the time and a checksum of the text.

3. Keeping your account secure

Use your own account and do not share sign-in codes, your passkey or recovery codes. A second security step is mandatory. Report suspected misuse or incorrect access promptly. The business must tell me when your access should end, for example when you stop working there. I may restrict access to prevent misuse and inform you where possible.

4. Requests and self-service changes

The portal lets you submit requests, follow their progress and edit available text or data yourself. Check the preview before applying a change. You remain responsible for information you supply and changes you approve yourself. I remain responsible for my agreed work. Available features depend on your website setup and our agreements. A request does not give me unlimited permission to invoice work.

5. Costs and Peak Points

Account use does not itself authorise a new subscription or additional charges. Your existing service agreement determines what is included. For additional work I first show the scope and price, and start only after the agreed approval. If Peak Points are used, you see the required amount and available points before confirming. Paid purchases are offered only with readable purchase terms covering price, unit, deductions, validity and refunds in advance. These account terms do not activate paid purchases.

6. AI and approval

The portal may use AI for an estimate, proposal, translation or change. AI can make mistakes; a proposal is no guarantee of accuracy or a business result. Review the content and preview before publication. Keep required AI disclosures. Do not use the portal for prohibited applications or decisions about people, such as recruitment or credit assessment. Do not supply sensitive personal data to AI without prior assessment and appropriate arrangements. Accepting these terms does not consent to marketing, model training or publication of your data.

7. Privacy, confidentiality and rights

The privacy notice at /privacy explains which account details and requests are processed. Where needed, we make separate GDPR arrangements for processing on behalf of your business; roles follow from the facts. We use non-public business information and access credentials only for the services and share them only where necessary with appropriate protection. This also applies after termination. You retain your own content. Rights to website code, images and other deliverables follow the existing service agreement and applicable licences; account acceptance does not change them.

8. Availability and responsibility

I maintain the portal with reasonable care. It may be temporarily unavailable due to maintenance or outages. Report faults by email; I investigate and fix errors in my work. A fixed availability or recovery guarantee applies only if agreed. I do not exclude responsibility for my own errors through a blanket AI or supplier exception. Liability follows the applicable service agreement and the law; these account terms introduce no new damages cap.

9. Ending access, data and changes

You can ask to end your personal access. This does not automatically end your business's website or hosting agreement. Transfer, export, retention and deletion follow the existing service and privacy arrangements. I inform you before a material change to these terms and request new explicit acceptance before applying the new version to your account. Previous acceptances remain linked to their original text. If you do not agree, contact me about ending access and transferring your data.

10. Language and governing law

Dutch and English share the same version and date. You accept the text in your selected language, which is recorded. Dutch law applies without limiting mandatory rights. If translations differ, we first work together to identify the meaning consistent with the agreed services. The competent court is determined by the applicable legal rules.